

## **MYIO is your Patient Portal**

On November 2, [PRACTICE NAME's] Patient Portal will become MYIO.

MYIO will be available to you as a mobile app and via desktop or mobile browser. The new interface will improve on existing patient portal functionality but will offer a new modern look and feel!

For current patients of [PRACTICE NAME]: if you have an existing patient portal username and password, your existing login will work with the new portal!

For new patients of [PRACTICE NAME]: If you haven't met with your provider yet, MYIO will help you onboard with your provider and prepare you for your first session. We'll make it easy for you to get all the information you need to start your provider relationship online, so you don't have to fill out paperwork in the office when you arrive.

MYIO helps you stay connected to your care team. Within the portal, you can:

- Complete Assessments
- Communicate with your practice or provider
- Make payments, or change your payment method
- Update insurance details
- Start a telehealth session
- View your appointments or request a new one!

We care about your security. The MYIO app and web browser are HIPAA-compliant and backed by market-leading secure cloud infrastructure.

For questions regarding MYIO, please reach out to your provider or your care team! We look forward to offering you an improved patient experience with MYIO.